

Clinic Feedback Results Aug - Oct 2011

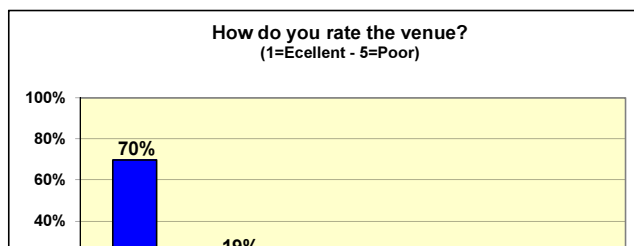
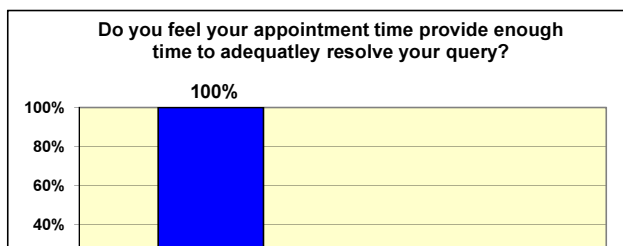
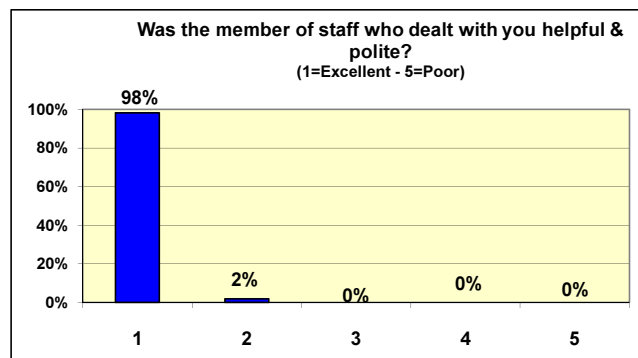
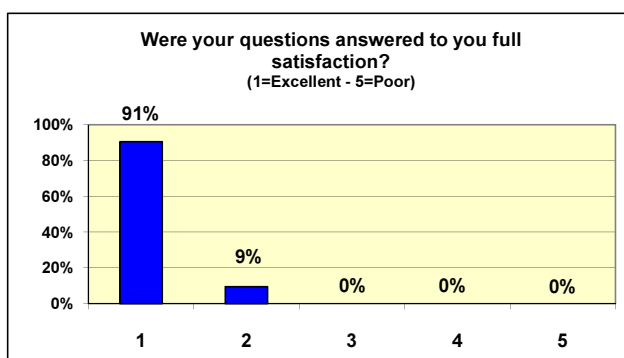
Bristol City Council (Pavillion) 6 - 9 - 11
 Banes (Guildhall) 21 - 9 - 11
 South Glos (Yate) 18 - 10 - 11

Number of questionnaires

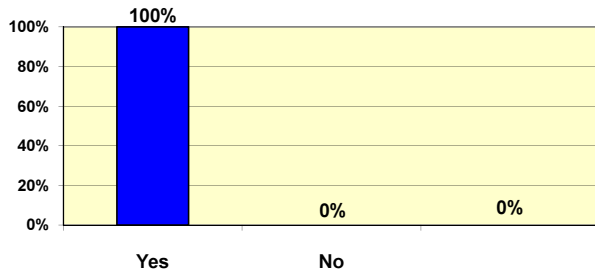
53

No. %

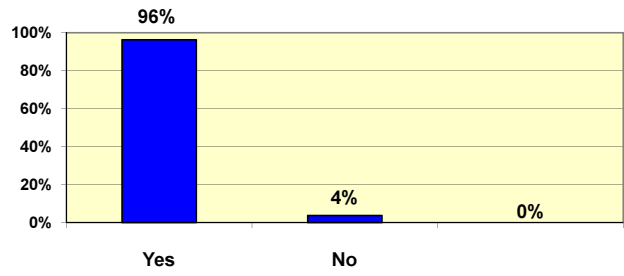
Were your questions answered to your full satisfaction?	1	48	91%
	2	5	9%
	3	0	0%
	4	0	0%
	5	0	0%
Was the member of staff who dealt with you helpful and polite?	1	52	98%
	2	1	2%
	3	0	0%
	4	0	0%
	5	0	0%
Do you feel your appointment provided enough time to adequately resolve your query?	Yes	53	100%
	No	0	0%
How do you rate the venue?	1	37	70%
	2	10	19%
	3	4	8%
	4	2	4%
	5	0	0%
Were you afforded sufficient privacy during your appointment?	Yes	53	100%
	No	0	0%
	No response	0	0%
If you had further questions and we held a Clinic at this venue again would you attend?	Yes	51	96%
	No	2	4%
	No response	0	0%
Was this location convenient for you?	Yes	47	89%
	No	6	11%



Were you afforded sufficient privacy during your appointment?



If you had further questions and we held a Clinic at this venue again, would you attend?



Was this location convenient for you?

